



U.S. Department of Justice  
Federal Bureau of Investigation  
FBI - Minneapolis  
1501 Freeway Boulevard  
Brooklyn Center, MN 55430  
Phone: (763) 569-8000  
Fax: (763) 569-8567

October 03, 2016

Jennifer Urban  
Disability Support Alliance  
5354 Parkdale Drive #103  
Saint Louis Park, MN 55416

RE: Case Number: 318E-MP-2080315

Dear Jennifer Urban:

You have been designated to receive notifications for Disability Support Alliance.

As a Victim Specialist with the FBI - Minneapolis, I'm contacting you because we have identified Disability Support Alliance as a possible victim of a crime.

This case is currently under investigation by the FBI. A criminal investigation can be a lengthy undertaking, and, for several reasons, we cannot tell you about its progress at this time. A victim of a federal crime is entitled to receive certain services. The enclosed brochure introduces you to the FBI's Victim Assistance Program and the types of assistance that may be available to you.

Current information regarding the status of your case can be found on the Internet at <https://www.notify.usdoj.gov> or by calling the Victim Notification System (VNS) Call Center at 1-866-DOJ-4YOU (1-866-365-4968). You will need to enter your Victim Identification Number [REDACTED] and your Personal Identification Number [REDACTED] anytime you contact the Call Center and the first time you log into VNS on the Internet. If you are receiving notifications with multiple victim ID/PIN codes please contact the VNS Call Center. In addition, the first time you access the VNS Internet site, you will be prompted to enter your last name (or business name) as currently contained in VNS. The name you should enter is Disability Support Alliance.

You can also use the Call Center and the Internet to correct/update your contact information and/or change your decision regarding participation in the notification system. Your participation in this notification system is totally voluntary. You can choose not to participate or reactivate your access at any time. In order to continue to receive notifications, it is your responsibility to keep your contact information current.

For many VNS registrants email will provide the most timely notification. VNS does not currently have an email address for you. You can provide VNS an email address by accessing the VNS Internet Web page using the login information provided above. By entering your email as part of the VNS registration process future notifications will be delivered by email, except in rare circumstances when you might also receive a letter from VNS.

If you have additional questions related to this matter, please contact me at (763) 569-8000. When you call, please provide the file number located at the top of this letter.

Sincerely,

Richard T. Thornton  
Special Agent in Charge

*Lisa M. Smith*

Lisa Smith  
Victim Specialist